

February 22, 2010

VIA ECFS

Ms. Marlene H. Dortch
Office of Secretary
Federal Communication Commission
445 12<sup>th</sup> Street SW, Suite TW-A325
Washington, DC 20554

Re: EB Docket No. 06-36

Dear Ms. Dortch:

Please, enclosed you will find the CPNI certification for 2009. Please feel free to call if you have any question.

Sincerely,

Ricardo Gonda

President

Attachment

CC: Best Copy and Printing, Inc

FCC@BCPIWEB.com



## Annual 47 C.F.R &64.2009 (e) CPNI Certification EB Docket 06-36

Annual 64.2009 (e) CPNI Certification for: 2009

Date File: February 22, 2010

Name of Company covered by this certification: Comvoz Communication LLC

Form 499 Filer ID: 825240

Name of signatory: Ricardo Gonda

Title of signatory: President

I, Ricardo Gonda, certify that I am an officer of the Company named above, and acting as an agent of the Company, that I have knowledge that the Company has established operating procedures that are adequate to ensure compliance with the Commission's CPNI rules.

Attached to this certification is an accompanying statement explaining how the Company's procedures ensure that the Company is in compliance with the requirements set forth in section 64.2001 of the Commission's rules.

The Company has not taken any actions against data brokers in the past year nor has received customer complaints in the past, concerning the unauthorized release of CPNI.

The company represents and warrants that the above certification is consistent with 47.C.F.R. & 1.17 which requires truthful and accurate statements to the Commission. The company also acknowledges that false statements and misrepresentation to the Commission are punishable under Pitle 18 of the U.S. Code and may subject to enforcement action.

Signed

Ricardo Gonda

President



## Annual 47 C.F.R &64.2009 (e) CPNI Certification EB Docket 06-36 Statement

The purpose of this statement is to explain how Comvoz Communication LLC's (Comvoz) procedures ensure compliance with Commission's CPNI rules.

- The information Comvoz collects from customers is held in strict confidence. The company does
  not disclose any information to any third party nor sell, share or disclose CPNI to non
  communications entities, such as data brokers. The company only use and disclose information
  on our customers and to those who has the legal right to act on their behalf.
- To prevent unauthorized online access to users' accounts, the company requires use-define passwords. In case of forgetting a new password is sent to customer account. Our website is also protected by the use of secure socket layer (SSL) encryption technology when collecting credit card information.
- 3. In order to keep confidentiality of customer's information all employees must follow these procedures:
  - a) When customers call to inquire regarding their own accounts, the caller's identity is verified. This information is provided in written and send by fax or email address listed in the customer account record.
  - b) Customer information must be used only for activities related to provide services.
  - Any information related to company's customers can not be providing without authorization.

In this way Comvoz complies with all regulation pertaining to customer proprietary network information (CNPI).

Sincerely,

Ricardo Gonda